

iTrak[®]

Incident Reporting and Risk Management

The iTrak Incident Reporting and Risk Management platform is designed to provide a highly secure, multi property, multi departmental solution for a broad range of transactions required by Security, Surveillance and Risk Management departments. The modular architecture of iTrak uses an open software architecture, to not only avoid product obsolescence but to enable rapid integration with related systems.

This approach is consistent with iView's goal to provide solutions with a centralized, fully converged platform enabling a multitude of transactions and tasks to be handled via a single desktop environment. In a typical environment, iTrak replaces multiple disparate systems into a single enterprise application, providing tangible operational efficiencies and benefits as well as associated economic benefits relating to IT support requirements.

The iTrak platform delivers a comprehensive secure platform for daily reporting, incident management and subject profiling, with the ability to provide complete investigation management, reporting, interviews, risk analysis and assessment, personnel, briefing and more. Ideal for any risk managed or loss prevention environment, iTrak delivers quick, accurate analysis with comprehensive graphing and statistics, pinpointing liabilities and controlling losses and insurance costs.



Key Features

Cost Efficient

- Scalable client/server architecture provides a single centralized database for multiple properties
- Integrated subject, personnel, contact and vehicle management
- Complete daily log and incident reporting, including auditing and statistics
- Extensive search engine

Easy to Use

- Drag and drop grouping and sorting
- Time based, user, custom filters and favorites
- Color coded status indication
- Quick, simple and advanced searching
- Built in filtered data visualizations

Secure

- User, department, property and property group security
- Record ownership assignment
- Document logging and control
- Document archiving and record password protection





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In today's fast paced multi-facility environments, entering, managing and analyzing information including logs, incidents, property and personnel is a daunting and complex task. Risk managers, security officers and loss prevention professionals are charged with supervising and maintaining increasingly complex information with total accountability.

Designed from the ground up with end user input, the iTrak Incident Reporting and Risk Management platform has been tailored to suit multiple business environments including command and control, dispatch and security management.

The iTrak Incident Reporting and Risk Management platform provides security and surveillance departments with a complete integrated risk management tool. It replaces traditional inefficient and unreliable paper based systems, enabling more effective deployment of available resources. Its modular design enables purchasing of the relevant modules required for a specific application environment, while offering a complete upgrade path for larger applications.

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Requirements

iTrak Client Software

- Windows 7, 8, 8.1 and 10
- Internet Browser (IE 11, Edge, Chrome, Safari)
- Adobe Reader 10.1.10 or higher

iTrak Client Hardware

- X86 Dual Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- 4 GB RAM (8 GB recommended)
- 1 GB available disk space (2 GB recommended)
- XGA Monitor capable of a minimum of 1024x768 resolution

iTrak Server Software (64-bit Only)

- Microsoft Windows 2008/R2, 2012 and 2016 Server
- Internet Information Services (IIS) 6.0 and above
- Microsoft SQL Server™ 2008 and 2012 *

SQL Server Hardware

- X64 Quad Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- 8 GB RAM (12 GB recommended)
- RAID, SCSI with 10+ GB available disk space (20+ GB recommended)
- XGA Monitor capable of a minimum of 1024x768 resolution
- iTrak Server can also be installed on a VMWare and Microsoft Virtual PC/Server environments

* Mixed Mode (SQL Server and Windows Authentication) and the SQL Server MUST support Full-Text searching.

* SQL licences are not included in the price of the software.

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