iPass®
Kiosk Software

The iPass Kiosk software provides a visitor self-registration solution that is optimized for busy buildings with high traffic or unsupervised lobbies. Combined with the iPass Visitor Management platform and iPass Visitor Registration web portal, it delivers a highly scalable, enterprise class end-to-end visitor management system.

The iPass Kiosk software delivers easy to use self-service visitor registration, sign in and badging. The touch screen capable iPass Kiosk Self Service software module provides a visitor self-registration solution that quickly processes approved visitors and reduces workflow, while maintaining all levels of visit security.

The iPass Kiosk software guides new walk-up or existing pre-registered visitors through an easy to use intuitive step-by-step registration and sign-in process. Visitors can find and sign-in for existing pre-registered visits via their smartphone, from an automated QR code based e-mail, by simply presenting their smartphone on arrival. Additional configurable security and convenience features allow multiple self-serve configurations including; visit filtering to allow daily or multi day visits, ID collection via scanner hardware, visit image capture, signature capture, custom form and disclaimer inclusion, custom badges, banned or watch visitor management, including visit denial and customizable branding of the kiosk software itself.

Key Features

Flexible
- Integrates seamlessly with the iPass Visitor Management and iTrak Incident Reporting and Risk Management platforms
- Customizable company branding and messaging

Cost Effective
- Support for on premise customer installed and SaaS (Software as a Service) options
- Client/server architecture provides a single centralized database for multiple properties

Self Service Visitor Management
- Touch Screen support for Windows 7, Windows 8 including Windows tablet deployments
- Web pre-registration and walk up self-serve options
- Integrated simple or complex approval process
- Auto visitor QR Code Scanning Sign In

Powerful
- Integration with existing subjects, contacts and personnel
- Internet and intranet capable
- Multiple badge printer, web camera and signature capture options
- SSL (Secure Sockets Layer) capability

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The iPass Visitor Management module delivers simple and complex modes and approval requirements for any level of visitor management security. It also allows groups to be pre-registered via both the iPass Visitor Management module and Visit Registration Web Portal from Microsoft® Excel spreadsheets. The iPass Kiosk software provides a streamlined registration process ensuring that the visitor is not on a list of banned persons and provides associated notifications that the visitor has arrived or is overdue for sign-out.

The iPass Visitor Management module is available as a complete standalone package or as an integrated module and function within the iTrak Incident Reporting and Risk Management platform, allowing complete inclusion in the incident management process from audit of onsite visitors to full visit investigation inclusion delivering a complete commitment to security and safety.

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Requirements

iTrak Client Software

- Windows 7, 8, 8.1 and 10
- Internet Browser (IE 11, Edge, Chrome, Safari)
- Adobe Reader 10.1.10 or higher

iTrak Client Hardware

- X86 Dual Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- 4 GB RAM (8 GB recommended)
- 1 GB available disk space (2 GB recommended)
- XGA Monitor capable of a minimum of 1024x768 resolution

iTrak Server Software (64-bit Only)

- Microsoft Windows 2008/R2, 2012 and 2016 Server
- Internet Information Services (IIS) 6.0 and above
- Microsoft SQL Server™ 2008 and 2012 *

SQL Server Hardware

- X64 Quad Core @ 2.4GHz (X64 Quad Core @ 3 GHz recommended)
- 8 GB RAM (12 GB recommended)
- RAID, SCSI with 10+ GB available disk space (20+ GB recommended)
- XGA Monitor capable of a minimum of 1024x768 resolution
- iTrak Server can also be installed on a VMWare and Microsoft Virtual PC/Server environments

* Mixed Mode (SQL Server and Windows Authentication) and the SQL Server MUST support Full-Text searching.

* SQL licences are not included in the price of the software.