



**Security Management
Services International**

Drew Neckar, CPP, CHPA, CSM

SMSI inc.

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Professional Summary

Vice President - Mid-West Markets, Healthcare and Education practice - Security Management Services International, Inc.

Security Consultant and corporate security executive with 20+ years of diverse security experience.

Qualifications

Premises Liability (Personal Injury)

Hospitals & Extended Care Facilities

Day Care, Schools & Universities

Hotels, Resorts, Nightclubs & Casinos

Retail: Stores, Shopping Malls, Parking Facilities

Apartment Complexes, Condominium Complexes (HOAs)

Entertainment & Sports Venues

Parking Lots & Structures

Workplace Violence

Premises Liability (Property Loss)

Warehouse & Supply Chain Operations

Ports

Trucking & Terminal Operations

Home Burglaries

Proprietary Information

Intentional Torts



Excessive Use of Force

False Arrest

False Imprisonment

Training & Hiring

Negligent Hiring

Negligent Retention

Negligent Supervision

Negligent Training

Certifications

◆ **Certified Protection Professional (CPP)**

Board certified in security management by ASIS International

Certification number: 15384, Valid: 11/10/2011 – 12/31/2019

◆ **Certified Healthcare Protection Administrator (CHPA)**

Board certified in healthcare security management by the International Association of Healthcare Security & Safety

Certification number: N0896, Valid: 5/18/2015 – 5/18/2020

◆ **Certified in Safety Management (CSM)**

Certified in safety program management by American Society of Safety Engineers (ASSE)

Professional Memberships

- ◆ ASIS International
- ◆ International Association of Healthcare Safety & Security (IAHSS)
- ◆ International Association of Campus Law Enforcement Administrators (IACLEA)
- ◆ American Society of Safety Engineers (ASSE)
- ◆ Association of Title IX Administrators (ATIXA)
- ◆ Minneapolis Downtown Security Executives Group
- ◆ National Association of Drug Diversion Investigators (NADDI)
- ◆ National Association of Campus Safety Administrators (NACSA)

Education

- ◆ **University of Wisconsin—Richland—AAS**



- ◆ **University of Wisconsin—La Crosse—BS in History and Criminal Justice**

Professional Experience

- ◆ **Security Consultant**

Security Management Services International, Inc.

Serves as the Vice President for the Mid-West Market and Healthcare and Education practices providing security audits, training programs, security awareness programs & security management services, to a diversified clientele. Develop contract specifications as well as screen and select security vendors on behalf of clients. Project Management; Training, Expert Witness & Litigation Support. Workplace Violence Mitigation.

- ◆ **Director of Enterprise Safety & Security**

ECMC Group

Responsible for all aspects of physical security, security operations, investigations, emergency management, life safety, employee safety, and environmental health for a non-profit corporation operating multiple facilities across diverse business lines, including 56 career and technical colleges serving more than 20,000 students throughout the United States.

- ◆ **Director of Security Services**

Mayo Clinic Health System

Responsible for all aspects of physical security, security operations, investigations, parking & transportation services for Mayo Clinic's regional health system in northern Wisconsin, with over twenty facilities including hospitals, clinics, medical office buildings, retail pharmacies, and home health agencies.

- ◆ **Security Systems Administrator**

Gundersen Health

Supervised security staff and responsible for the management and administration of all security systems or a regional healthcare system with an integrated health plan and locations in Wisconsin, Minnesota, and Iowa

- ◆ **Security Manager**

The Ringside

Responsible for the security staff, systems, and other elements of the security program for a company that operated multiple nightclubs and restaurants serving a variety of demographics.

Advanced & Specialized Training

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- ◆ **Quality Improvement:** Received certification as a Mayo Clinic Quality Fellow from the Mayo Clinic College of Medicine, based on coursework in multiple quality improvement methodologies including LEAN management, Six Sigma, and Root Cause Analysis.
- ◆ **Business Administration:** Graduate level Business Foundations Specialization coursework from the University of Pennsylvania –Wharton School.
- ◆ **Threat Assessment and Management:** Attended seminars on principles and best practices in the assessment and management of threats of targeted violence from both Gavin De Becker & Associates and Dr. Larry Barton of the Federal Bureau of Investigation
- ◆ **Risk and Vulnerability Assessment:** Received training in security risk and vulnerability assessment from ASIS International, Defense Security Service, and Fox Valley Technical College.
- ◆ **Interview & Interrogation:** Attended Basic and Advanced Interview and Interrogation training from John E Reid & Associates, training in conducting corporate investigations ASIS International, and training in investigating allegations of sexual impropriety from The National Center for Higher Education Risk Management.
- ◆ **Security Systems Administration:** Factory certification training in multiple access control and video management systems including Software House CCURE 800, GE Diamond II, S2, and Milestone video surveillance.
- ◆ **Facility Security Design:** Received training in facility security design and crime prevention through environmental design (CPTED) from ASIS International & Atlas Consulting Group
- ◆ **Emergency Management and Response Planning:** Certified in multiple aspects of the Incident Command System and the National Incident Management system from the FEMA Emergency Management Institute.
- ◆ **Social Media Investigations & Intelligence Gathering:** Hands-on training in use of social media and other open source intelligence sources from the Hetherington Group and others.
- ◆ **Behavioral Detection, Predictive Profiling, and Security Interviewing:** Trained in implementation of behavioral detection and security questioning utilizing Israeli developed methods from Rozin Consulting and Chameleon Associates.
- ◆ **Active Shooter Prevention and Response:** Multiple seminars and training sessions on active shooter prevention and response from Department of Homeland Security, ASIS International, International Association of Healthcare Safety and Security, and others.
- ◆ **Healthcare Security and Emergency Management:** Attended multiple conferences and seminars covering aspects of healthcare security including: Joint Commission and CMS compliance, security force management and training, risk assessment, workplace violence response and prevention, active shooter prevention and response, emergency response planning, infant and pediatric security, use of weapons in healthcare security, nuclear material security, and many other topics.

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- ◆ **Higher Education Safety, Security, & Emergency Management:** Attended multiple conferences and seminars covering aspects of healthcare security including: Education compliance, security force management and training, risk assessment, violence prevention, active shooter prevention and response, emergency response planning, sexual assault prevention, community policing, and many other topics.
- ◆ **Drug Diversion Investigation:** Basic Drug Diversion Investigator School hosted by National Association of Drug Diversion Investigators (NADDI) & Virginia State Police.
- ◆ **Corporate Safety Management:** American Society of Safety Engineers (ASSE) trained in the management of corporate safety programs.
- ◆ **Clery Act Compliance:** Trained in all aspects of compliance with the Jeanne Clery Act hosted by California State University Police Department and the Jeanne Clery Center.
- ◆ **Title IX / Civil Rights Investigation:** Received training from the Association of Title IX Administrators and The National Center for Higher Education Risk Management in the investigation of Title IX complaints and received certification as a Civil Rights Investigator.

Awards & Recognition

- ◆ **Security 500:** During Drew's tenure as Director the Security program for Mayo Clinic in Eau Claire was named to *Security Magazine's* "Security 500" as one of the top rated Security programs in the healthcare sector for 2011-2015.
- ◆ **IAHSS Program of Distinction:** During Drew's tenure as Director the Security program for Mayo Clinic Health System in Northwestern Wisconsin was awarded the International Association of Healthcare Safety and Security's Program of Distinction award in 2014, the first organization in the Upper Mid-West to achieve this honor.
- ◆ **Finalist - Campus Safety Director of the Year:** Drew was named as a finalist for *Campus Safety Magazine's* "Campus Safety Director of the Year" for 2014.
- ◆ **Up and Comer in the Physical Security Industry:** Drew was named to *Security Director News'* "20 under 40 - up and comers in the security industry" for 2014.
- ◆ **Top 50 Voices in Healthcare Security:** Drew was named as one of the most quoted voices in hospital security as published in Forbes Magazine online, March 2015.
- ◆ **12 People who did Great Work for the Common Good:** Drew was named to the Crisis Prevention Institute's list of "twelve people who did great work for the common good" for his work on violence prevention in healthcare in 2014.

Presentations & Publications

- ◆ **Presented:** Use & Standardization of Metrics in Healthcare Security; International Association of Healthcare Security and Safety 44th Annual General Meeting, Las Vegas, NV, May 2012
- ◆ **Cited:** "Workplace Bullying in a Healthcare Setting" Nesbitt, William; the Hospital Security Reporter; November 2012.
- ◆ **Published:** Leveraging the Business Impact of a Security Department's Customer Service Interactions; *ASIS Healthcare Security Council Newsletter*; December 2012

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- ◆ **Published:** Violence Prevented: The Anatomy of a Near Miss; *Journal of Healthcare Protection Management*; February, 2013.
- ◆ **Published:** Reducing violence by implementing a patient centered approach to the care of the behavioral health patient in the emergency department setting; *ASIS Healthcare Security Council Newsletter*; March, 2014
- ◆ **Cited:** “How 10 Healthcare Security Experts View the Future of Data Analytics” Fidelman, Mark; *Forbes*; April, 2014
- ◆ **Interview:** How to Reduce Emergency Department Violence (webinar); *Campus Safety Magazine Online*; Publisher (Robin Hattersley Gray): May 16, 2014
- ◆ **Presented:** Active Shooter Prevented: Evaluating a Close Call; Secure 360 Conference, Minneapolis, MN May 2014
- ◆ **Presented:** Active Shooter Prevented: Evaluating a Close Call; ASIS 60th Annual Seminar, Atlanta, GA September 2014
- ◆ **Presented:** Workplace Violence, it’s Not Part of the Job; Wisconsin Nurses’ Association Annual Meeting and Seminar, La Crosse, WI, October 2014
- ◆ **Cited:** “Vertical market: Hospitals combine forces and security” Gogol, Israel; *a & s Magazine*; December, 2014
- ◆ **Cited:** “Efficient hospital security prevents possible mass shooting” Fickes, Michael; *Securitysource.com*; February, 2015
- ◆ **Presented:** Preventing Extreme Violence Through the Use of Basic Security Program Elements; Campus Safety Conference, Washington, DC June 2015
- ◆ **Presented:** Preventing Extreme Violence Through the Use of Basic Security Program Elements; Campus Safety Conference, Chicago, IL July 2015.
- ◆ **Published:** Improving Staff Safety and the Patient Experience through Redesign of Security’s Role in the Emergency Department; *Journal of Healthcare Protection Management*; August, 2015.
- ◆ **Published:** (Technical Committee Member) Risk Assessment, American National Standard; ASIS, RIMS, and ANSI; August 2015.
- ◆ **Published:** (Co-Author) Chapter 23: Risks & Vulnerabilities in the Healthcare Setting; Basic Training Manual for Healthcare Security Officers, 6th edition; International Association of Healthcare Security & Safety; June 2016
- ◆ **Published:** Trends in Securing Career and Technical College Campuses; ASIS International School Safety and Security Council; *asisonline.org*, May 2018 (expected publication).
- ◆ **Published:** Challenges in Clery Act Compliance; ASIS International School Safety and Security Council; *asisonline.org*, May 2018 (expected publication).

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Overview

- ◆ Drew has been a security professional working in leadership roles for corporations in the healthcare, education, insurance, financial services, and entertainment sectors for over twenty years. Managing distributed teams of up to several hundred safety and security professionals and multi-million dollar capital and operating budgets.
- ◆ His experience with the realities of ensuring the safety and security of diverse organizations across multiple geographic locations while operating within the constraints of a limited budget, uniquely prepares him to provide strategic advice to SMSI's clients that assists them to achieve efficiency and effectiveness in their safety and security programs through appropriate application of public safety staff, security systems, safety and security policies and procedures, and security awareness training.
- ◆ Drew has presented to multiple groups and has been published in several trade journals regarding his expertise in the development of programs for the prevention and response to workplace violence, including mitigation of potential active shooter incidents.
- ◆ Drew's experience as a safety and security executive in healthcare organizations has contributed to his expertise in a variety of areas unique to the healthcare environment including drug diversion prevention and investigation, patient on staff violence, Joint Commission compliance, management of behavioral health patients, emergency department security, safety and security of home health professionals, and infant and pediatric security.
- ◆ Drew's experience as a safety and security executive in higher education has contributed to his expertise in a variety of areas unique to the higher education environment including Clery Act compliance, Title IX investigation, dormitory safety and security, drug and alcohol prevention, and dating violence.
- ◆ He has also been involved in the physical security design for new facilities including corporate headquarters, hospitals, pharmacies, clinics, and classroom buildings.

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Contact Information:

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The CPP Certification

Those who obtain an ASIS certification have the advantage of knowing that the certification process is of world-class quality as the programs have received the highly coveted worldwide recognition offered by the American National Standards Institute (ANSI) and based on the International Organization for Standardization (ISO). The standard is formerly known as ANSI/ISO/IEC 17024. The CPP exam is also now administered in over 30 locations outside Canada and the United States and is accepted as the international standard of competency.

ASIS International Certification Program Awarded SAFETY Act Designation by U.S. Department of Homeland Security :

Alexandria, VA (July 25, 2006) – ASIS International (ASIS), the preeminent organization for security management professionals worldwide, has been issued a coveted “Designation” for its certification program under the Support Anti-terrorism by Fostering Effective Technology Act of 2002 (the SAFETY Act) from the U.S. Department of Homeland Security.

The purpose of the SAFETY Act is to ensure that the threat of liability does not deter manufacturers of anti-terrorism technologies from developing and commercializing new products that could significantly reduce the risks or effects of terrorist events.

Specifically, the SAFETY Act designation affords ASIS board certified security practitioners—and the organizations they represent—immediate protection from lawsuits involving ASIS certification and the ASIS certification process. The ASIS certifications are the first to receive this vital benefit of liability protection.